

Power School App

October 2016

Had a high school parent mention that they could log into the Power School Parent Portal from their computer, but that they were unable to log into the app. They had even deleted the app and reinstalled it, but were still getting the message, "cannot connect to server, server may be down or may not be accepting connections. Please check your server settings and try again."

I checked with Connect and this is a known issue, since June 2016. Here is what they said: **This is a known issue with certain Android devices and Operating Systems. The recommended work around is to use the actual web browser, typically Chrome, on the phone and log in like you would on a computer.**

Just thought I would share in case you get questions.