

## Appel, Lynda

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**From:** OECN Support <support@oecn.org>  
**Sent:** Monday, April 11, 2016 2:37 PM  
**To:** Appel, Lynda  
**Subject:** Tik#: 341169 - Another Report Card Storing Grades Issue - Comment From Renee Bailey

Lynda,  
The Middle School cannot store grades for the student. The Intermediate School must store the grades. Whatever building the student's daily attendance is counting is the building that has to store the grades.

Therefore, DIS would need to store the Q3 for Semester 2 Classes and use the "All Schools" and "The Other School" as the option for that section.

She cannot just store grades for LBMS. She will have to store all grades again for this group of students, as PowerSchool for some reason fails if you only try to insert grades from a different school.

Call if you have questions.  
Renee

### TICKET DESCRIPTION:\*\*\*\*\*

Students attending our Middle school, but enrolled in the Intermediate school taking Alg 1 w/ Taylor Ratliff. The Middle school has successfully stored grades for all buildings, so as to include those students not enrolled in the educating bldg., but the Algebra 1 grade is NOT appearing in historical grades and consequently, not appearing on the RC.

Take a look at stu 338304 enrolled in Sec 3 of Algebra 1 at Lee Burneson. I can see the final grade in the gradebook and for students in grades 7, when grades are stored, I can see the grade in historical grades, but the grade is not making it to historical grades for our students enrolled at the Intermediate school – like this student.

The Middle School sec confirms that she has successfully stored grades and is storing them for classes enrolled at all schools.

What step are we missing?

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(Customer)

## Appel, Lynda

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**From:** OECN Support <support@oecn.org>  
**Sent:** Monday, April 11, 2016 2:08 PM  
**To:** Appel, Lynda  
**Subject:** Ticket No. 341123 - Journal Note Added-Report Card issue for Band Stu  
**Attachments:** Image-94122ab6eaae2220f463964d17b0d30dc4f8494806.png;  
Image-94122ab6eaf33c3da3d20f4f5dafa135ff9c4e12d7.png

The following journal note was added for Incident No. 341123 on 4/11/2016 at 2:07 PM by Matt Zenobi:

### Journal Note:

Lynda,

The blank stored grade is from section 1 which was dropped from his schedule 1/5/2016. The A is from section 2 which he is currently enrolled. To prevent these issues a date should be entered upon storing grades under System>Permanently Store Grades. I recommend entering a date late in the term being stored for in the 2nd box titled "Exclude enrollment records where the student dropped the class before this date". This will prevent a grade from being stored for a dropped class.

I deleted all blank stored grades without a class comment from DIS to clean up the historical grades screens. There were about 1,300 blank stored grades for this year.

-matt

Connect

### Incident Summary:

Report Card issue for Band Students

### Incident Description:

Some – and not all – of Kelly Smith's 6<sup>th</sup> B&P Course students have final grades in the gradebook, but check out historical grades – there is an extra record.

Weird thing, this is not for all of the students in this course. How did that extra record get created and what do we need to do to correct it?

Ethan Drake –

Student	Section	Enrollment	Source	Final Grade	Q1	Q2	Q3
Ethan Drake	60101	ENROLL	ADP	C			
Ethan Drake	60101	ENROLL	ADP	C			

The Q3 grade does not appear on the Report Card, but the Q2 one does.

But for student Manav Arora – in the same course, his grade is okay and does appear on his RC.

Student	Section	Enrollment	Source	Final Grade	Q1	Q2	Q3
Manav Arora	60101	ENROLL	ADP	C			

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